



PAX-161100010509

Seat No. _____

B. B. A. (Sem. V) (CBCS) Examination

October / November - 2018

**H. R. Group : Management of Industrial Relations
(New Course)**

Time : $2\frac{1}{2}$ Hours]

[Total Marks : 70

Instruction : Figures to the right indicate full marks.

1 Discuss the significance of industrial relations. State also 14
various factors affecting the industrial relations.

OR

1 Define the various suggestions to improve the industrial 14
relations in India.

2 Explain the various methods for prevention and settlement 14
of industrial disputes.

OR

2 Describe the various causes of industrial disputes and also 14
define the effect of industrial disputes.

3 Explain the salient features of labour legislations. 14

OR

3 Discuss the various types of welfare facilities recommended 14
by the Factories Act 1948 for the workers, working in
factories.

4 What is meant by workers' participation in management ? 14
Explain the various forms of workers' participation in
management.

OR

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[Contd....

4 Discuss the concept and characteristics of employee empowerment. Define the sequential stages for the implementation of employee empowerment programme. 14

5 What do you mean by Trade Union ? Explain the various problems of Trade Unions in India. 14

OR

5 Define the different functions of Trade Unions. 14
